



PRIVACY POLICY

Aquanauts is committed to preserving the privacy of all visitors to our website at www.aquanauts.uk.com. The following privacy policy is provided to inform you on how we use and protect the information that you provide to us through this website and any other interaction with us.

All personal data provided by you will be held by Aquanauts UK Ltd Limited. Our office address for correspondence is: Suite 9c, Unit 9 Dinting Lane Industrial Estate, Glossop, SK13 7NU.

This privacy policy relates to any and all personal data that you provide to us. By visiting, registering or placing an order, you consent to the collection, use and transfer of your information under the terms of this policy. There are hyperlinks contained within our website which link to other websites owned and operated by third parties. These third parties have their own privacy policies and we recommend that you consider those when using their websites. We do not accept any liability or responsibility in terms of the privacy and security practices of these third party organisations and their websites.

Information that we may collect from you

When you visit, register or order products or services on www.aquanauts.uk.com or when placing an order with us or booking classes over the phone / email / in person you may be asked to provide certain information about yourself, including your name(s), contact details (telephone number, address and email) and payment details.

The internet is not completely secure. We cannot guarantee the security of your personal data transmitted through our website or by email. Any transmission is at your own risk. Some of the information you provide to us may be considered sensitive personal data as defined by the Data Protection Act ("DPA") 1998. It is recommended to send such information using a secure system such as encrypted email.

All personal data that you provide to us will only be processed following your explicit consent and always in line with the DPA 1998 and any other applicable data protection legislation.

Use of Social Media – Aquanauts manages social media profiles on Facebook and Instagram. These social media websites allow direct messaging of users from our social media pages.

Aquanauts does not store or collect information from these websites, however we do use them to respond to messages sent by customers. Where a message is sent via these social media websites, by sending this message to Aquanauts you agree to Aquanauts communicating with you via these websites, until such time that you withdrawal this permission.

Use of your information

Your information will enable us to supply the goods or services you have requested. It will also enable us to bill you and to contact you where necessary concerning your orders and with information about the services Aquanauts provides for it's clients. We will also use and analyse the information we collect so that we can administer, support, improve and develop our business.

In particular, we may use your information to contact you for your views on our services and to notify you occasionally about important changes or developments to the website or our services. Further, where you have consented, we might also use your information to let you know by email, SMS or post



PRIVACY POLICY CONTINUED

about other products and services which we offer which may be of interest to you. If you change your mind about being contacted in the future, please let us know.

Aquanauts uses Mailchimp, Text Local and Survey Monkey on-line software tools to manage communication of information to you and to allow you to supply information to Aquanauts. These companies have all implemented detailed data protection and privacy policies and procedures to safely manage the security of your data.

Disclosure of your information & marketing

Your personal data provided by you will only be used within Aquanauts UK Ltd. This is in order to improve our service to you or to contact you by email to let you know of our other services e.g. our online shop.

Security and data retention

We employ security measures to protect your information from access by unauthorised persons and against unlawful processing, accidental loss, destruction and damage. We will retain your personal data for as long as is necessary for the required service to be provided to you.

Accessing and updating

You are entitled to see the information held about you and you may ask us to make any necessary changes to ensure that it is accurate and kept up to date. If you wish to do this, please contact us either in writing at our head office address or by email at aquanauts@outlook.com.

Changes to our privacy policy

Any changes to our privacy policy in the future will be posted to the website.

Contact

All comments, queries and requests relating to our use of your information are welcomed and should be addressed to aquanauts@outlook.com

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